



## Tech Tip

### Latest Service Manager White Paper

Visit our website to access white papers authored by our senior Service Manager/ServiceCenter consultants. One of our latest whitepapers is:

**Successful ITIL Implementation, [click here](#).**

To view our consultant blog, [click here](#).

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## StrataCom Achieves Gold Partner Status

StrataCom has been promoted to Gold Partner status with Hewlett Packard as of February 2010. With extensive industry experience dating back to 1997, StrataCom is a leading expert within the HP Service Management World.

"StrataCom is honored with the recognition shown by HP in promoting us to the level of Gold Partner. We consistently perform at the highest level for our customers and will continue building and nourishing our relationship with HP." -Steve Jones, StrataCom-

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## StrataCom Attended HDI 2010

StrataCom attended the HDI 2010 Conference in Orlando and we want to thank all attendees who stopped by our booth. We thoroughly enjoyed meeting you! StrataCom was encouraged by the robust level of interest and commitment attendees showed to HP Service Manager.

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## Business Development Team

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## HP Software Universe 2010

HP Software Universe 2010 will be held at the Gaylord National Resort and Convention Center in Washington, D.C., June 15 – 18!

From HP's Website: HP Software Universe 2010 is all about what matters today—to you, your For more information on HDI 2010 and our attendance, please contact Laura Walker at 701-232-5697x27 or [lwalker@stratacominc.com](mailto:lwalker@stratacominc.com)

You may also visit the official HDI 2010 website, [here](#).

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## HP Software Web Events: Tech Talk

HP has made it notably more convenient to get a better technical understanding of HP Software products. You now are able to access a variety of presentations and product demonstrations whenever you have the time.

If you are not aware of this, please check it out. Go to [www.hp.com/go/techdemos](http://www.hp.com/go/techdemos) Note the drop down for different dates.

Get a technical understanding of HP Software Products:

- See presentation, product demonstration and engage in Q&A
  - Presented by one of our HP Software Solution Architects
  - Sessions are 60 minutes and reoccur live weekly
  - All sessions start at 10:00am PT/ 1:00pm ET
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## About StrataCom

StrataCom began in 1997 by three enthusiastic consultants, Eric Krueger, Steve Jones, and Bill Rentfrow. After several years of consulting in the corporate world, they knew without a doubt that they had gathered enough exposure and experience to begin a company that knew how to do things not only right, but GREAT.

Thirteen years later, our team pride ourselves on the fact that our clients can count on StrataCom to recognize the individuality of their business processes. We work diligently to maximize the return on your Service Management investments.

If you are considering any of the following initiatives related to Service Manager, ServiceCenter or Asset-Center, we would be thrilled if you would consider us!

- Implementation
- Customization
- Data Migration
- Integration
- Upgrade
- Business Process Consulting

[www.stratacominc.com](http://www.stratacominc.com)

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